



For customers with Iberia 075 tickets

Impacted flights

All operating flights if any of the conditions below applies in the 15 days before the flight:

- Entry restrictions at your destination, **or**
- Mandatory lockdown or quarantine at your destination that cannot be avoided with a negative COVID test close to departure, **or**
- Unexpected mandatory lockdown or quarantine at point of origin, **or**
- Passenger/s has/have tested positive for COVID.
- Passengers with COVID vaccine appointment (if the passenger cannot provide evidence, the passenger's sworn declaration will be valid).

Date/Route Change

✓ Allowed

- One voluntary change per passenger.
- No change penalty applies.
- Fare difference applies.
- New dates: 12 months from the change.

Voucher

✓ Allowed

- Only for published fares.
- Valid 14 months from the day the voucher was issued.

Notas

- Change/voucher must be requested before check-in closure.
- When pax cannot fly due to unexpected lockdown/quarantine, positive on Covid Test and/or vaccine appointment, please send the relevant documentation to salud@iberia.es including in the email subject 'Health + Booking reference + chosen alternative (voucher or change)'.
- Self-managed changes: once an affirmative answer from salud@iberia.es is received, the change can be self-managed in the distribution system.